

GHX ePAY IMPLEMENTATION

GHX ePay was developed to make payment processing efficient and cost effective for the healthcare industry. We designed ePay implementation to follow suit — to get you set up and increasing the number of suppliers you can process payments with as efficiently as possible. You supply the required banking information, and GHX configures ePay to your specifications. Getting

payment processing started requires a one-time exchange of banking information, and from that point on, efficiency grows with a one-to-many connection with your suppliers.

Most healthcare providers are processing payments with ePay in four to six weeks from the first implementation meeting. Get the ball rolling today!

STEPS TO SUCCESS

GHX STEPS **CUSTOMER STEPS**

- GHX will introduce you to your implementation consultant, who will guide you throughout the entire process.
- Identify your stakeholders and expected go-live date. Your team should include a cross-functional group from invoice payment, reconciliation, IT (for file transmission process setup and file format discussions) and associated management roles as you see appropriate.
- Weekly calls during implementation keep everything moving along and everyone in the loop.
- The priority list of vendors, pre-identified during the sales process, will receive the initial rollout of ePay payments. GHX conducts a spend analysis as a part of the sales process, and from this information, we compile a list of suggested ePay vendors to begin with, along with an estimated annual rebate.
- GHX will notify the initial group of suppliers of the go-live date. Additional suppliers can easily be added at a later date.
- Complete and submit credit card program documents for V-card program participants.
- Set up a dedicated demand deposit account for Rebate Maximization with the bank of your choice.
- From this point, the bank provides the ePay support team with the account number and details to set up ACH processing. GHX sets up the production environment on the ePay platform, and requirements for the user and system environments are configured and performance tested.
- Training is completed in a demo environment and typically takes just a few hours.
- Send the first file, determine how you want to handle exceptions, review with GHX and enjoy the benefits of ePay! Regular reviews with GHX keep supplier participation increasing and fine-tune business processes for payment automation.

