


GHX[®] My Exchange

THE ORDER MANAGEMENT SOLUTION
POWERED BY TRANSPARENCY AND
COLLABORATION



 The most common challenges associated with document status, order visibility and trading partner exception resolution are addressed in My Exchange. Through GHX's automated ordering process, you gain visibility into all orders being placed, reduce manual work and access real-time data to validate order information with your trading partners.

With My Exchange you have detailed visibility into order, transaction and invoice information — including line item details, exception identification, work lists and error management — all within a single platform. You and your trading partners view identical order and transaction information throughout the order life-cycle, and exception resolution is streamlined with “in application” communication/collaboration to enable immediate decisions.

Features & Benefits

Single sign on and GHX Community



Accessing all GHX applications in one place helps to quickly locate an order at any point in time from purchase order to payment, including access to the GHX Community.

Real-time transaction and exception data



Viewing the same transaction data as your partners supports transparency, improved data alignment, better communication and enhanced customer satisfaction.

Social collaboration



Sharing comments with your partners at the point in question, in near-real time, provides greater clarity to accelerate problem resolution.

Alerts and notifications



Creating simple email or text alerts based on order volume, errors or simple trends or subscribing to pre-established alerts drives efficiency.

Nurture successful trading partner relationships with accurate data and clear channels for communication

- A single platform to manage the detailed life-cycle of an order from purchase order (PO) to payment in collaboration with your trading partners.
- Flexible work lists that allow you to segment orders by type, channel or status and to identify trends which could adversely affect partner relationships.
- Workflow details help you easily see what needs attention, prioritize efforts and efficiently allocate resources; flag or mark orders to show progress, exception resolution, or completion.
- Easy-to-use and understand analytics; current trending data for order volume, exceptions and invoices.
- Notifications based on trending and configurable data that help drive organizational goals for efficiency. You have control over how you want to receive information – through email, text or only through the GHX dashboard.

The GHX Difference

The GHX global network has been established over many years in healthcare. Thousands of hospitals, GPOs, distributors and suppliers have already connected through GHX with millions of transactions carried out through our Exchange Services annually.

The massive quantity of companies trading through our Exchange provides rich data and information, high quality and accuracy, and the ability to access a wider network of trading partners through a single access point.

We have invested with our extensive network to build better business processes and tools designed to address the specific complexities of healthcare.



1315 W. Century Drive, Suite 100

Louisville, CO 80027

1.800.YOUR.GHX

www.ghx.com

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