GHX Vendor Credentialing

Streamlined Vendor Credentialing Management—
from Training to Compliance

An average med-device company spends a cumulative 21,358 hours on credentialing across administrative, human resource and sales departments.[1]

Manage deals, not documents, with GHX Credentialing Managed Service.

Our experts will help keep your representatives customer-ready through training and administrative support on daily credentialing needs — across multiple vendor credentialing workflows.

Increase representative compliance by up to 40%.[1]

GHX Credentialing Managed Service can support your goals from implementation to ongoing vendor credentialing compliance.

[1] 2021 GHX Internal Data

VENDOR CREDENTIAL GOALS

Configuration	Credentialing Strategy Review	Go-Live/ Deployment	Ongoing
• Document Repository Setup • Roster Management • Establish Company-Specific Office Phone and Email • Profile Creation	• Common Requirements • Documents & Policies • Escalation Procedures • Relationships with VCOs	• Messaging to Managers & Reps • Webinar & Tutorial • Videos • Reference Materials • Quick Reference Guides	• Rep Support for Multiple platforms • Rep Document Management

PROGRAM MANAGEMENT & OPTIMIZATION

Business Reviews	KPIs for Rep Support	Compliance Metrics (Badging Activity)	Proactive Document Management

» **More customer-ready reps. Less missed appointments.** Whether you have a team of 25 or 25,000, GHX Credentialing Managed Service can help. Contact us today to get started.

GHX Credentialing Managed Service

Tactical management of your day-to-day credentialing needs such as:

Customer Success Manager	»	A single point of contact to assist with requests and provide credentialing guidance and best practices.
Vendor Credentialing Assistance	»	Guidance for representatives to help simplify credentialing processes in GHX Vendormate and other platforms.
Phone/Email Support	»	A dedicated phone line and email queue for representatives. The phone line is available M-F, 8 a.m.-8 p.m. EST, excluding holidays.
Document Repository	»	The GHX Credentialing Office creates and links each representative's profile to the repository for centralized storage.
My Credential Manager	»	A GHX software solution to help manage your reps credentialing activities with powerful reporting capabilities.
Attestation Assistance	»	We will create attestation templates in alignment with your credentialing process and guidance for completing required attestations.
Training Assistance	»	We provide instructions on how to access and complete trainings, such as HIPAA and Blood Borne Pathogens, expensing and more.
Immunization Assistance	»	We provide instructions on how to complete and expense immunizations following the processes established during implementation.
Company-Level Document Assistance	»	We provide guidance on completing company-level documentation requirements, escalating to your internal contacts as appropriate.
Certificate of Insurance Assistance	»	We provide instructions for meeting insurance requirements and managing credentialing documentation across platforms.
Policy Assistance	»	We review policies following processes created during implementation and escalate submissions that align with your defined high-risk category (e.g., requests for personal information, Business Associate Agreements (BAAs), penalties, terms and conditions, etc.).

| **Have Questions?** Visit **ghx.com** today.