WELCOME TO SMARTER, FASTER ORDER MANAGEMENT

WELCOME TO GLOBAL MY EXCHANGE

We know that order management can take up a lot of your time. Time that busy healthcare suppliers would prefer to spend on delivering great customer service.

Now managing your orders is smarter, quicker and easier with Global My Exchange – a global order management platform that's changing the way suppliers and providers work together across the healthcare supply chain.

Through our single global platform, we can connect you to over 5,600 healthcare providers and give you and your customers full visibility of all your e-commerce transactions, for faster, more efficient order processing.

Join the GHX Global Network

The largest community of healthcare supply chain trading partners, the GHX Global Network connects supply chain, finance and clinical professionals with their suppliers and partners. The 5,600+ provider organizations and 400+ manufacturers and distributors in this community are working together to drive billions out of the cost of the healthcare supply chain.

Uniting the best of healthcare™

Why choose
Global My Exchange?

Built with the latest GHX technology, Global My Exchange offers a host of features and smart functionality. Our intuitive, user-friendly platform is designed to help you meet your customers' needs, day in day out.

BENEFITS

Access all your e-commerce transactions via a **single, user-friendly interface** that easily integrates with your current systems.

Get up-to-the-minute, accurate and reliable information on transactions, from purchase order to payment, with the **real-time dashboard**.

Track an entire order workflow from start to finish and see the same transactional data your customers see, for a more transparent order process.

Use the **intuitive filter and search functions** to create a more streamlined view, helping you easily identify issues and flag priorities.

Instantly communicate and collaborate with your colleagues and trading partners using the **in-app tools**, to quickly resolve exceptions and issues.

Aid your management decisions with **smart analytics**, providing insights into current trending data for order volume, exceptions and invoices.

To find out more and to book a demo, visit
ghx.com/europe/supplierexchange

Uniting the best of healthcare™

Take customer service to the next level with Intelligent Business Rules

We know that incorrect order information can clog up your systems and cause delays in fulfilling your customer orders.

Now you can help ensure a seamless flow of orders through your Global My Exchange platform and increase customer satisfaction, with Intelligent Business Rules from GHX.

This intuitive add-on solution uses advanced logic to help pro-actively correct and enhance your order information, taking the pain out of processing poor quality data.

Intelligent Business Rules is available in three options, so you can choose the features that best suit your business.

Clearing
Improve accuracy and enrich your data with information mapping at item level, for more efficient clearing of transactions and parked orders.

Validation
Apply advanced logic and specific business rules to automatically identify and correct errors. Generate cleaner, better quality line item content and document formatting, ensuring your customers get the right product in the right quantity.

Advanced
Map and enrich e-commerce documents at an individual customer level, for more bespoke customer service. Transform the way you manage complex orders, such as consignment, bill only and drop-ship, with our most advanced, rule-based logic.

Key features	Clearing	Validation	Advanced
Map information at item level, including item quantity, unit of measure and description, to enrich your data and improve accuracy	✔	✔	✔
Increase automation and error-free processing of high volumes of orders, using advanced logic on content and formatting		✔	✔
Set specific business rules to automatically correct orders. Remove the need for manual checks and corrections, saving time and money		✔	✔
Self-service portal – create, update and remove transformation and enrichment rule packages		✔	✔
Map, enrich and transform e-commerce documents to meet individual customers' business needs			✔
Apply bespoke rules to transform data for consignment, bill only, and other complete order processes.			✔

GHX

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