



TAKE CUSTOMER SERVICE TO THE NEXT LEVEL WITH INTELLIGENT BUSINESS RULES



Fast track order processing with advanced logic that heads off problems before they occur

Incorrect order information can clog up your systems and cause delays in fulfilling your customer orders, costing you time and money.

Now you can help ensure a continuous flow of electronic orders through GHX Exchange Services and increase customer satisfaction, with Intelligent Business Rules from GHX. This intuitive add-on solution uses advanced logic to pro-actively correct and enhance your order information, minimising poor quality data.

Transparency from start to finish

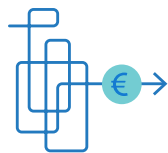
Every order/entry change made by Intelligent Business Rules is saved for full traceability creating a transparent audit trail. Issues can be resolved within the system, reducing the time and effort of going back and forth between GHX Exchange Services and your ERP system.

Key benefits of Intelligent Business Rules



Increased Efficiency

Fewer errors means more time available for more meaningful tasks



Improved Agility

Accurate and efficient order processing frees up valuable resources



Improved Effectiveness

A more efficient and agile business means more effective growth



Improved Customer Experience

Auto-correcting order errors means even better customer service

Uniting the best of healthcare™

Available in three options to meet the needs of your business



Clearing

Improve accuracy with catalogue validation across all your purchase order documents. Enrich your data with information mapping at item level, for more efficient clearing of parked orders.

Designed for healthcare organisations seeking more efficient order processing



Validation

Apply advanced logic and specific business rules to automatically identify and correct errors. Generate cleaner, better quality line item content and document formatting, helping to ensure your customers get the right product in the right quantity.

Designed for high order volume and a greater need for touchless orders



Advanced

Map and enrich electronic documents at an individual customer level, for more bespoke customer service. Transform the way you manage complex orders, such as consignment, bill only and drop-ship, with our most advanced, rule-based logic.

Designed for high order complexity such as consignment products

Key Features

	Clearing	Validation	Advanced
Map information at item level , including item quantity, unit of measure and description, to enrich your data and improve accuracy	✓	✓	✓
Increase automation and error-free processing of high volumes of orders, using advanced logic on content and formatting		✓	✓
Set specific business rules to automatically correct orders. Reduce the need for manual checks and corrections, saving time and money		✓	✓
Map, enrich and transform electronic documents to meet individual customers' business needs			✓
Apply bespoke rules to transform data for consignment, bill only, and other complex order processes			✓

