Save time and money by fixing orders before they reach your ERP system

GHX Order Intelligence

Make the most of your electronic ordering by avoiding order errors that require manual reconciliation. GHX Order Intelligence automates the process of fixing incorrect data by synchronizing supplier and provider product data early in the ordering process. It corrects purchase orders before they reach your enterprise resource planning (ERP) system, saving time and money and helping you stay focused on more strategic activities.

Order Intelligence takes our proven Content Intelligence platform to the next level with new features and an easy-to-use interface. Not only can you set correction rules that help orders flow seamlessly through your e-commerce system, you can also flag orders so they can be corrected or rejected if they don’t contain appropriate or complete data. Both features help prevent discrepancies and other processing issues from occurring downstream.

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<th>GHX Order Intelligence enables you to:</th>
<th>Helping you:</th>
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<td>Correct orders before they reach your ERP system</td>
<td>Reduce the amount of time spent correcting orders, which can cost up to $4.50 per correction</td>
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<td>Automatically compare each line of purchase order against the GHX AllSource® content repository</td>
<td>Improve accuracy and avoid delays in invoice payment</td>
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<td>Establish business rules that review or confirm the data sent in an order</td>
<td>Keep orders flowing seamlessly through your e-commerce system without manual intervention</td>
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<td>Park an order at GHX for review if it doesn’t contain appropriate or complete data</td>
<td>Proactively correct or change information, reject a line, or reject the entire PO</td>
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Key features of GHX Order Intelligence
Using both the AllSource® content repository and correction rules pre-established by you, Order Intelligence fixes purchase orders that flow through the GHX Exchange for increased accuracy. You can continue to add rules as new errors are highlighted, fine tuning Order Intelligence over time. It helps increasingly improve the quality of purchase orders coming to your system while decreasing the need for manual corrections.

GHX AllSource content repository
The AllSource content repository is the only supplier-owned and verified data synchronization platform in the healthcare industry. Suppliers load their product data into the repository, and Order Intelligence automatically checks each line of a purchase order against this data. With up-to-date information on more than two million products, the AllSource repository helps increase the accuracy of orders.

Item Rules
Mistakes and inconsistencies are inevitable when large quantities of purchase orders are being created; there may be an extra zero or dash in the item master at the hospital, or your customer may regularly order a case when the actual unit of measure is a box. The Item Rules feature in Order Intelligence lets you build rules to make changes to a specific item, including part number, unit of measure, order quantity and part type.

Global Rules
Global Rules are changes you want to apply to all POs, such as removing dashes or other non-alphanumeric characters from the part number. The changes are usually set up for all trading partners but can be made for specific trading partners as well.

Parking Rules
With Order Intelligence, you have the option of stopping orders for review before they’re released to your ERP. You can use Parking Rules to park orders that are:
• Missing required data
• Contain part numbers of products that may be recalled or discontinued
• Include key phrases such as “overnight,” “rush” or “next day”
• Check high dollar or high units orders

This feature gives you the opportunity to proactively correct or change information, reject a line, or reject the entire PO.

Manage your implantable device orders as well...
Order intelligence can be applied not only to your med-surg orders, but also to implantable device orders, bringing the same level of efficiency to this often hard-to-manage segment of your business. Order Intelligence Advanced applies the same business rules to your implant device and consignment orders as Order Intelligence does to your med-surg orders. This advanced functionality adds the ability to cleanse data and park transactions based on the inclusion (or exclusion) of standard implant and consignment fields such as Lot #, Serial #, Sales Order, and Order Type. Order Intelligence Advanced helps you gather all of the data necessary to process the order automatically, before distributing it to your ERP system. Reducing process inefficiencies and increasing transactional accuracy is the first step in empowering your organization to deliver the right implant, at the right price, at the right time.

Learn More
To learn more about GHX Order Intelligence, contact GHX today at 1.800.YOUR.GHX or support@ghx.com.