

**GLOBAL HEALTHCARE EXCHANGE
SUPPLIER USER AGREEMENT
TERMS AND CONDITIONS - EUROPE**

1. **Background:** GHX operates an on-line, independent electronic trading system and other services as described in each SOW (the “**Services**”) intended to facilitate the transfer of information, goods and services in the medical and healthcare equipment, products, services and supplies markets (“**Products**”) between suppliers (“**Suppliers**”) and their customers (“**Providers**”). Suppliers and Providers who have signed agreements with GHX to use GHX services are referred to collectively as “**GHX Community Members**”. If a “**Distributor**” (as defined below) or agent is acting in the role of a supplier of Products, then it is a Supplier for purposes of this Agreement even if it does not take legal title to the Products. If a Distributor or agent is acting in the role of a purchaser of Products, then it is a Provider for purposes of this Agreement.
2. **The Services**
 - a. **The Services:** The Services provides GHX Community Members with an automated system and services for: (i) developing, maintaining and accessing information with respect to the Products from Suppliers; (ii) conveying information between Suppliers and Providers, directly and through third parties, relative to the purchase and sale of Products and otherwise facilitating the formation and performance of contracts between GHX Community Members for the purchase of Products; (iii) providing information with respect to the fulfillment of orders for Products, summary information regarding the purchase and sale of Products, and other information that may be of interest to GHX Community Members and (iv) GHX to provide the Services described in any SOW, change order or purchase order between GHX and User. GHX grants to User, for the term of this Agreement, a non-exclusive right and license to access and use the Services solely for User’s internal use in the Territory, for the purposes set forth in clauses (i) through (iv) above.
 - b. **Authority, Affiliates and Amendments:** User represents and warrants that it is duly authorized to enter into this Agreement for itself and any Affiliates listed on the attached **Affiliate List**. User is responsible for compliance with this Agreement and the SOWs by its Affiliates. References in the Agreement to User mean User and each affiliate subscribing to the applicable Service. Amendments will only be effective when agreed in writing and signed by both parties.
 - c. **Upgrades:** Updates and upgrades to the Services may be implemented by GHX in its Reasonable Discretion from time to time. “**Reasonable Discretion**” means discretion exercised within the limits of § 315 of the German Civil Code (Bürgerliches Gesetzbuch) as may be determined by a court in the event of dispute. Updates and upgrades are included in the Services and will not be subject to acceptance or rejection by User.
 - d. **Hardware and Software:** User will be responsible for obtaining and maintaining all hardware and software necessary to access the Internet and the Services.
 - e. **Modifications:** GHX, in its sole discretion, may enhance, delete or modify the features, format, “look and feel”, functions or services of the Services, the procedures for use of the Services, or the information offered on the Services, except to the extent that these changes prevent Suppliers from complying with applicable laws and regulations (collectively, “**Requirements of Law**”).
3. **Contracts between GHX Community Members:** The terms and conditions of contracts between the GHX Community Members with respect to the purchase and sale of Products, including, without limitation, price, transportation, terms of payment, risk of loss, delivery, acceptance, and warranties are established between GHX Community Members. GHX is not a party to contracts between GHX Community Members, will not acquire title to Products or bear the risk of the Products’ performance. GHX will not intentionally influence the terms of any contracts between GHX Community Members and will use commercially reasonable efforts to

present competing Products in a neutral manner, except as otherwise requested by a Provider. GHX will not intentionally influence the distribution channel of any Products.

4. Security

- a. **Identification:** GHX will provide User or enable User's designated administrator to provide log-on identifications and passwords (each, an "**Identification**") to use the Services. Each of User's designated individuals must have a unique Identification to access the Services. User will use commercially reasonable efforts: (i) to protect the security of each Identification; (ii) not to permit individuals other than employees or contractors approved by it to use each Identification to gain access to the Services; (iii) not to disclose any Identification to any person except on a need-to-know basis; and (iv) to ensure that approved employees or contractors access the Services only in connection with User's internal business purposes and only in accordance with this Agreement and the applicable SOW. User will provide GHX prompt notice of the loss or unauthorized disclosure of any Identification.
- b. **Services Security:** GHX and User will each use commercially reasonable efforts to maintain the security of the Services, including, without limitation, constructing and maintaining firewalls and other security devices to limit any unauthorized access to information accessible from the Services. GHX and User each will take commercially reasonable precautions to avoid introducing into the other's computers any computer virus, trojan horse, worm or other malicious computer code. Except as permitted in the section titled The Services, User may not upload, download, modify, disassemble, decompile, or copy GHX Intellectual Property or otherwise take any action that may affect the use or functionality of the Services.
- c. **Privacy:** User will not breach or attempt to breach computer or software security of the Services, attempt to access the information of another GHX Community Member or otherwise invade the privacy of others in connection with its use of the Services.
- d. **Contract Data Processing Schedule:** To the extent any personal data is sent through the Services, User and its Affiliates agree that GHX merely acts as a data processor, upon instruction of User or its Affiliates, which should be considered as the data controller for the purposes of complying with applicable data protection laws. The **Contract Data Processing Schedule** applies to the collection, processing and use of all personal data.

5. Ownership, Confidentiality and Licenses

- a. **Definitions:** The following terms will have the indicated meanings:
 - i. "**Aggregated Data**" means a compilation of multiple GHX Community Members' Transaction Data concerning which GHX has taken commercially reasonable precautions to ensure that no individual, particular transaction or entity can be identified.
 - ii. "**Catalog Repository**" means the repository of catalogs of Product Data of multiple GHX Suppliers.
 - iii. "**Distributor**" means any distributor of goods manufactured by others, whether acting as a Supplier or Provider.
 - iv. "**Intellectual Property**" means any and all copyrights, patents, patent registration rights, business processes, data rights, mask works, Marks and associated goodwill, trade secrets, know-how, moral rights, design and so-called "look and feel" and graphical user interface, data flows, product and connectivity specifications, schematics, documentation, source code and object code, data maps and definitions, and other proprietary rights arising or enforceable under any U.S. law, foreign law, or international treaty regime.
 - v. "**Marks**" means all trademarks, trade names, service marks, service names, domain names and logos, worldwide.
 - vi. "**Product Data**" means information about Products that User provides to GHX for display and use by GHX or Providers with the Services including, without limitation,

identifiers, descriptions, specifications, Marks, catalog prices, directions for use, text, pictures, URLs, and other information.

- vii. **"Transaction Data"** means any information communicated between GHX and a GHX Community Member or between a Supplier and Provider through the Services that relates to purchase and sale availability, price, payment terms or status of Products, including summaries of this information.
- b. **Ownership by GHX:** As between GHX and User, GHX owns, and will own, all right, title and interest in and to all Intellectual Property, whether now existing or hereafter arising, embodied in or associated with: (i) GHX; (ii) the Services (including, without limitation, all URLs and web pages of the Services and GHX's proprietary XML schema and document type definitions); (iii) GHX's Marks; (iv) the Catalog Repository; and (v) Aggregated Data, but excluding in each of (i) through (v) above, Transaction Data, Product Data, and User's Marks. In addition, GHX retains the right to use its knowledge, experience, and know-how, including processes, ideas, concepts, and techniques developed in the course of performing any Services. The Intellectual Property described in this section titled Ownership by GHX constitutes **"GHX Intellectual Property"**.
- c. **Ownership by Third Parties:** The Services contains third party Marks and other Intellectual Property belonging to third parties. All third party Intellectual Property is and will remain the property of its respective owners. Except as set forth in the section titled The Services, access to the Services does not grant a right to User to copy or use any third party Intellectual Property.
- d. **Ownership by User**
 - i. **Transaction Data:** As between User and GHX, User will own all Transaction Data jointly with the Provider that is a party to the transaction generating the Transaction Data, each with the right to use Transaction Data as if it were the sole owner and without any duty to account to the other, except as may be provided in a separate agreement among the parties to the transaction. GHX may provide reports relating to Transaction Data in accordance with the instructions of either the Supplier or the Provider that is a party to a transaction giving rise to the Transaction Data. User will not issue any instructions regarding Transaction Data which would violate any agreement with a third party. GHX will be under no duty of inquiry regarding the ownership of Transaction Data or User's right to dispose of this data.
 - ii. **Product Data:** As between User and GHX, User will own all rights to Product Data.
 - iii. **Personal Data:** Transaction Data or Product Data provided by User or its Affiliates must not contain any personal data within the meaning of the **Contract Data Processor Schedule**. GHX EU recommends to User and its Affiliates to separate any health related personal data relating to patients from other patient data by anonymization or pseudonymization, so that no data subject will be personally identifiable with regard to health related personal data.
- e. **Aggregated Data:** User grants GHX a worldwide, perpetual, royalty-free license to use Transaction Data for the preparation of Aggregated Data. GHX may grant non-exclusive sublicenses of its rights under this section.
- f. **Reserved Rights:** Except as provided in the section titled Use of Name, nothing in this Agreement grants User any right to use GHX's Marks in any Product Data, sales promotion, or press release without GHX's prior written approval. Except in furtherance of the purposes set forth in the section titled The Services, access to the Services does not constitute a right to copy or use any of GHX Intellectual Property or the Intellectual Property of any other GHX Community Members.
- g. **Confidentiality**
 - i. **Confidential Information:** Certain information furnished or disclosed by each party, including, without limitation, Product Data, Transaction Data and information about each party's business strategies and Products may contain confidential information of that party. Confidential information of GHX is referred to as **"GHX Confidential Information"**. Except as provided in this section titled Confidential Information, GHX Confidential Information includes, without limitation, all GHX Intellectual Property,

information about or of other GHX Community Members and information accessed through use of or concerning the Services. Confidential information of User is referred to as “**User Confidential Information**”. User Confidential Information includes, without limitation, all Transaction Data. GHX Confidential Information and User Confidential Information are collectively referred to as “**Confidential Information**”. Confidential Information of the disclosing party also includes information that a reasonable person would generally understand and expect to be confidential or proprietary, as well as information that the disclosing party identifies at the time of disclosure as confidential. Confidential Information does not include information that the receiving party demonstrates:

- (1) was published or otherwise became available to the general public without breach of this Agreement;
- (2) was furnished by a third party without a breach of that third party’s obligations to the disclosing party;
- (3) was in a party’s possession prior to the disclosure by the other party; and
- (4) was developed independently by an employee or agent who was not aware of Confidential Information furnished to it pursuant to this Agreement.

- ii. **Obligations:** Each party agrees to protect the confidentiality of the other’s Confidential Information in the same manner that it protects the confidentiality of its own proprietary and confidential information of like kind, but in no event with less than due care and attention. Neither party will reproduce or use any Confidential Information of the other party, except pursuant to the limited license set forth in the sections titled License to Data and Use of Name and for the purpose of conducting authorized transactions using the Services. Neither party will disclose to any other person the other party’s Confidential Information without the prior written consent of the other party. Each party will give prompt notice of any unauthorized disclosure of the other party’s Confidential Information of which it becomes aware.
- iii. **Legal Process:** If either party receives a subpoena or other validly issued administrative or judicial process requesting the Confidential Information of the other party, the party receiving the subpoena or other process will provide prompt notice to the other party of receipt and the substance of the subpoena or process if reasonably practical and permitted by law. In addition, to the extent permitted by applicable law, the receiving party will cooperate with the other party in any attempt to contest or limit the required disclosure, at the other party’s sole expense. The receiving party will thereafter be entitled to comply with the subpoena or process to the extent reasonably required by law. Notice will not be required prior to disclosure of Confidential Information to tax authorities to the extent reasonably required in connection with tax audits of GHX or User.
- iv. **Return of Confidential Information:** Upon termination or expiration of this Agreement, each party will promptly return to the other party and/or destroy all copies of the other party’s Confidential Information in its possession, custody or control, except that GHX may retain Product Data solely for archive purposes and Transaction Data for archive purposes and for purposes of its joint owner. If a party becomes aware of the unauthorized disclosure of the other party’s Confidential Information, it will give prompt notice to the other party of the disclosure.
- v. **Limits on Use of Competitively Sensitive Information:** User will not use the Services or activities related to the Services for the purposes of exchanging among Suppliers or their Affiliates competitively sensitive information such as prices or terms of sale. GHX will not engage in activities that facilitate the exchange of competitively sensitive information among Suppliers and their Affiliates except as necessary for a Distributor to use the Services as contemplated by the section titled The Services.

6. Termination

- a. Termination for Breach:** Either party may terminate this Agreement in the event of a breach by the other party, if the breach is not cured within 30 days after written notice by the non-breaching party.
- b. Cross Default:** If either party breaches any SOW, Schedule or GHX service executed by the parties under this Agreement, the other party may terminate the breached SOW, Schedule or GHX service if the breach is not cured within 30 days after written notice by the non-breaching party. Breach of an SOW, Schedule or GHX service does not constitute breach of any other SOW, Schedule or GHX service. If User fails to pay fees due to GHX after 30 days' notice and right to cure, GHX may suspend performance of all GHX services until payment. User remains liable for fees for any GHX services suspended or terminated for breach by User. Termination or suspension is without prejudice to the non-breaching party's other rights or remedies.
- c. Consequences of Termination**
 - i. For GHX:** Upon termination of this Agreement, GHX will (1) comply with the section titled Return of Confidential Information; (2) de-activate User's Product Data in the Services; (3) de-activate User's Identifications; and (4) refund an allocable portion of Fees paid for any period after the termination.
 - ii. For User:** Upon termination of this Agreement, User will: (1) cease all use of the Services; (2) pay all outstanding Fees; (3) comply with the section titled Return of Confidential Information; and (4) honor all outstanding contracts with other GHX Community Members.
 - iii. Survival:** All rights and obligations with regard to information disclosed or matters occurring or arising before the effective date of termination will survive the termination or expiration of this Agreement, including without limitation, the rights and obligations set forth in the sections titled Ownership, Confidentiality and Licenses, Consequences of Termination, Disclaimer, Limitation of Liability, Indemnity, and General.

- 7. Disclaimer:** GHX UNDERTAKES TO RENDER THE SERVICES WITH THE DILIGENCE OF A PRUDENT MERCHANT. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, GHX MAKES NO REPRESENTATIONS, WARRANTIES OR COVENANTS WITH RESPECT TO THE PRODUCTS OR SERVICES, AND PROVIDES ALL SERVICES "AS IS". GHX DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, DATA ACCURACY, NONINFRINGEMENT, COURSE OF DEALING OR PERFORMANCE AND ALL OTHER IMPLIED WARRANTIES. GHX DOES NOT WARRANT IT WILL BE ABLE TO CORRECT ALL REPORTED DEFECTS IN THE SERVICES OR THAT USE OF OR ACCESS TO THE SERVICES, PRODUCT DATA OR OTHER DATA WILL BE UNINTERRUPTED OR ERROR-FREE. GHX PROVIDES NO WARRANTIES WITH RESPECT TO THE FUNCTIONALITY OR FEATURES OF ANY GHX OR THIRD PARTY SERVICES, SOFTWARE AND USER INTERFACE.

8. Limitation of Liability

- a. Exclusions and Limitations of Liability**
 - i.** In the event of slight negligence, GHX will not be liable in damages, whether based on contract or any other legal theory, unless GHX has breached a fundamental duty.
 - ii.** If, as a result of slight negligence, GHX has breached a fundamental duty, GHX's liability shall be limited to such damage as GHX could have reasonably foreseen.
 - iii.** "Fundamental duties" as used herein comprises all duties which must be fulfilled by GHX in order to enable consummation of the Agreement and the achievement of its purposes and fulfillment of which the User may reasonably expect in view of the content and purposes of the Agreement. This in particular includes the duty to perform on time and in a manner which does not endanger the life or limb of the User's personnel.

- iv. GHX's liability shall not exceed EUR 50,000 per incident and an aggregate amount of EUR 200,000 for all claims arising in connection with this Agreement.
 - v. GHX's liability shall cover neither damage caused by the loss of data to the extent such loss could have been avoided by reasonable back-up, nor damage caused by using the Services which could have been prevented by examination of the work products of the Services at regular intervals.
 - vi. The exclusions and limitations in the section titled Disclaimer shall apply.
- b. Unlimited Liability:** Nothing in the section titled Exclusions and Limitations of Liability shall limit or exclude GHX's statutory liability (i) for willful misconduct, gross negligence, death of a natural person or personal injury to the latter; (ii) arising from a guarantee of properties; or (iii) which is mandatory pursuant to the German Product Liability Act (Produkthaftungsgesetz).

9. Indemnity

- a. Indemnity by GHX:** GHX will defend, indemnify and hold harmless User, its officers, directors, agents, assigns and successors-in-interest (collectively the "**User Indemnitees**") from and against any claims, demands, suits, causes of action, legal or administrative proceedings and pay all damages, costs and expenses, including, without limitation, reasonable attorneys' fees and expenses, paid, incurred or suffered by any of User Indemnitees directly or indirectly attributable to any third party claims (i) that any GHX Intellectual Property infringes, misappropriates or violates that third party's rights under any trademark, copyright, trade secret or any patent issued as of the Effective Date unless the claim is caused by misuse or modification by User (except as authorized by GHX) or by User's use of the GHX Intellectual Property in combination with any Services or information not owned by or developed by GHX (ii) failure by GHX to comply with Requirements of Law or (iii) resulting from GHX's gross negligence or willful misconduct. To the fullest extent permitted by law, the foregoing indemnification will apply regardless of the fault, active or passive negligence (other than gross negligence or willful misconduct) or breach of warranty or contract by any User Indemnitees.
- b. Indemnity by User:** User will defend, indemnify and hold harmless GHX, its officers, directors, agents, assigns and successors-in-interest (collectively the "**GHX Indemnitees**") from and against any claims, demands, suits, causes of action, legal or administrative proceedings and pay all damages, costs and expenses, including, without limitation, reasonable attorneys' fees and expenses, paid, incurred or suffered by any of the GHX Indemnitees, directly or indirectly attributable to any third party claims related to: (i) the purchase, sale or performance of any Products purchased by or from User through the Services; (ii) intellectual property issues regarding Product Data supplied by User, or posted by User on its web-site linked to the Services or Products offered or sold by User through the Services; (iii) information posted, supplied or used in connection with GHX or the Services by User; (iv) GHX's acts or omissions in accordance with User's instructions with respect to the delivery of Transaction Data; (v) the failure by User to comply with Requirements of Law; (vi) any errors in any data supplied to GHX by User; or (vii) User's gross negligence or willful misconduct. To the fullest extent permitted by law, the foregoing indemnification will apply regardless of the fault, active or passive negligence (other than gross negligence or willful misconduct), or breach of warranty or contract by any of the GHX Indemnitees.
- c. Indemnification Procedures:** Promptly after receipt by an indemnified party of a notice of any third party claim or the commencement of any action, the indemnified party must (i) notify the indemnifying party in writing of any claim; (ii) provide the indemnifying party with reasonable assistance to settle or defend the claim at the indemnifying party's own expense; and (iii) grant to the indemnifying party the right to control the defense and/or settlement of the claim, at the indemnifying party's own expense; provided, however, that (1) the failure to so notify, provide assistance or grant authority and control will only relieve the indemnifying party of its obligation to the indemnified party to the extent that the indemnifying party is prejudiced thereby; (2) the indemnifying party will not, without the

indemnified party's consent (not to be unreasonably withheld or delayed), agree to any settlement which: (x) makes any admission on behalf of the indemnified party; or (y) consents to an injunction against the indemnified party (except an injunction relating solely to the indemnified party's continued use of any infringing intellectual property); and (3) the indemnified party will have the right, at its expense, to participate in any legal proceeding to contest and defend a claim and to be represented by legal counsel of its choosing, but will have no right to settle a claim without the indemnifying party's written consent, not to be unreasonably withheld or delayed, and (4) in the event the indemnifying party elects not to assume the control granted pursuant to this Indemnification Procedures section, the indemnified party will have the right, notwithstanding anything in this Indemnification Procedures section to the contrary, to control the defense and/or settlement of the claim, at the indemnifying party's expense.

10. General

- a. **Independent Contractors; Non-Exclusive:** Each party to this Agreement is an independent contractor with respect to the other, and neither will have any authority to bind or commit the other. Nothing in this Agreement will create a joint venture, partnership, or agency relationship between the parties. This Agreement is not intended to be an exclusive arrangement and nothing contained herein will prevent User from purchasing or selling any Products through any other electronic or other medium or channel.
- b. **Integration and Waiver:** This Agreement and any attached Schedules constitute the entire agreement between the parties relating to this subject matter. All previous and collateral agreements, representations, warranties, promises, and conditions relating to the subject matter of this Agreement are superseded by this Agreement. Any understanding, promise, representation, warranty, or condition not incorporated into this Agreement will not be binding on either party. Waiver by a party of any default by the other will not be deemed a waiver of any other default irrespective of whether the default is similar.
- c. **Severability:** The invalidity or unenforceability of any term or provision herein will in no way affect the validity or enforceability of any other term or provision.
- d. **Disputes**
 - i. If any dispute arises between the parties, either party may provide the other party with written notice of the dispute that reasonably, accurately and completely explains the dispute, and which requests that one senior executive from each party meet to discuss and attempt to settle the dispute within fifteen (15) business days after the other party gives notice of the dispute. The designated executives of each party will meet and attempt to settle the dispute in good faith within the fifteen (15) day time period. If the dispute is not settled to the mutual satisfaction of both parties within this time period, then they will have recourse to settle the dispute as set forth below in this section.
 - ii. Upon the expiration of the time period provided in the section titled Disputes, all disputes will be settled by a court of law.
- e. **Governing Law; Jurisdiction:** The Agreement shall be subject to the laws of the Federal Republic of Germany with the exception of the UN Sales Convention (CISG). All disputes arising under or in connection with the Agreement shall be submitted exclusively to the courts of Düsseldorf, Germany, to the extent that User is a commercial entity or a legal entity under public law or at the time the claim is brought, User's domicile is not in Germany or not known. User submits expressly to the jurisdiction of the Düsseldorf courts. GHX shall be entitled, at its discretion, to take legal action against User in the courts having jurisdiction over User.
- f. **Force Majeure:** Except for obligations to make payment, neither party will be liable to the other for any delay in performance or inability to perform due to Force Majeure. In the event of GHX's inability to perform for more than five days as a result of Force Majeure, no Fees will be owed by User to the extent that User is affected by the inability to perform during this period. "Force Majeure" means any acts or omissions of any civil or military authority, acts of God, acts or omissions of the other party, terrorism, fires, strikes or other labor disturbances, major equipment failures, fluctuations or non-availability of electrical power,

heat, light, air conditioning or telecommunications equipment that cannot reasonably be foreseen or prevented, or any other act, omission or occurrence beyond either party's reasonable control, irrespective of whether similar to the foregoing enumerated acts, omissions or occurrences. If either party's performance is delayed by Force Majeure, the time for performance will be reasonably extended.

- g. **Assignment and Sublicense:** User will not assign, delegate, sublicense, transfer or subcontract the whole or any part of this Agreement or its rights under this Agreement without GHX's prior written consent. The merger, consolidation, reorganization or change in control or the acquisition of substantially all of the business and assets of User will not be deemed an assignment and will not require the consent of GHX provided that User's successor-in-interest undertakes in writing to be bound by the terms of this Agreement. User may extend this Agreement to additional Affiliates by mutually agreed amendment. Additional fees may apply to add Affiliates. GHX may assign, delegate, sublicense, transfer, or subcontract any of its rights or obligations under this Agreement to any of its Affiliates. Subject to the foregoing, this Agreement will be binding upon, and inure to the benefit of, the parties and their respective permitted successors and assigns.
- h. **Notices:** All notices under this Agreement must be in writing. Except for notices specifically permitted to be given by e-mail, notices must be given by registered or certified mail, postage prepaid and return receipt requested, express mail or private courier to the address for notice of the other party shown on the signature page of this Agreement. Any notice will be deemed given when received. Either party may change its notice address by notice under this section.
- i. **Third Party Rights:** Except as expressly provided in this Agreement, this Agreement will not be construed to confer any right or benefit on any party other than the parties and their permitted successors and assigns.

11. Additional Provisions

a. Fees and Payments

- i. **Fees:** As consideration for User's access and use of the Services, User will pay GHX the fees (the "**Fees**") listed in the SOWs.
- ii. **Invoicing and Payment:** GHX will invoice User and User will pay the Fees on the terms set forth in the SOWs. On all sums past due, User agrees to pay interest at a rate of 9 percentage points above the then-current basic rate of interest (pursuant to § 247 of the German Civil Code - Bürgerliches Gesetzbuch) per annum until paid in full plus a fixed allowance for recovery costs of € 40 and additional higher actual costs such as attorneys' fees. GHX reserves the right to suspend User's Product Data or User's access to or use of the Services or cancel this Agreement on 30 days' notice if User fails to pay any amount when due.
- iii. **Taxes:** Fees are net prices. Any applicable VAT will be payable by User at the statutory rate as amended. Reverse charge procedure may apply.

b. Product Data and Transaction Data

- i. **Product Data and Transaction Data:** User will provide Product Data and Transaction Data reasonably requested by GHX from time to time. Product Data and Transaction Data will be provided in the format specified by GHX unless otherwise agreed in an SOW. Selection of the Products for the Services is solely at User's discretion. User agrees that GHX is providing User the ability to display and publish Product Data and Transaction Data and that GHX is acting as a passive conduit of Product Data and Transaction Data unless otherwise agreed in an SOW. GHX has no obligation, and undertakes no responsibility to review any Product Data or Transaction Data for any reason. User is solely responsible for the content of all of its Product Data. To the fullest extent permitted by law, the Product Data will be deemed to be exclusively "under the control" of User and not "under the control" of GHX.
- ii. **Other Product Data Requirements:** User is solely responsible for: (1) creating, maintaining and updating all Product Data; (2) the content, ongoing completeness and accuracy of the Product Data; and (3) complying with all Requirements of Law. If User

fails to provide Product Data which meets these requirements or fails to keep Product Data current, GHX may terminate the affected Service as described in the Termination for Breach section, and User will lose all access to and use of such Service.

- iii. **Services Standards:** User will use commercially reasonable efforts to: (1) update Product Data whenever it becomes inaccurate; (2) respond promptly to Provider inquiries; (3) not offer or sell any fraudulent, unauthorized, contraband, or stolen Products; (4) not infringe any valid and enforceable third party Intellectual Property, publicity or privacy rights; (5) not include any obscene, indecent or pornographic content; (6) not include any inaccurate, defamatory, libelous, illegal, threatening, harassing content or content against public policy or content which is otherwise objectionable; (7) not include any content that is prohibited by this Agreement; (8) meet all standards set by GHX pursuant to this Agreement; and (9) not sell or offer for sale any adulterated or misbranded Products or Products that do not meet the Requirements of Law. GHX may refuse to publish or display Product Data in the Services if User fails to comply with this section or may terminate this Agreement as described in the Termination for Breach section.
 - iv. **License To Data:** Supplier hereby grants to GHX, for the term of this Agreement, a non-exclusive, royalty-free, license to its intellectual property rights in all Product Data, Transaction Data, and other Intellectual Property that it supplies to GHX, including, without limitation, User's Marks, logos, insignias, URLs and any other distinct branding items for use on the Exchange, to use, reproduce, publicly display, publicly perform and digitally perform on the Exchange solely in the Territory for the purposes described in the section titled The Exchange and for identifying Supplier as having Products available on the Exchange, provided, that: (1) GHX will at all times use the appropriate trademark or service mark notice as Supplier may from time to time specify; (2) GHX will not modify Supplier's Product Data except as permitted in writing by Supplier; and (3) Product Data may only be displayed to Purchasers (including Distributors acting in their capacity as Purchasers) and not other Suppliers.
12. **Use of Name:** User grants to GHX the right to list its name or Marks for the purpose of identifying it as a user of the Services. GHX grants to User the right to use its name or Marks for the purpose of identifying it as a User of the Services.
13. **Non-GHX Trading Partners:** User may request to use the Services between User or its Affiliates and trading partners who have not signed agreements with GHX and are not GHX Subscribers ("**Non-GHX Trading Partners**"). User may request Non-GHX Trading Partners by any written means, including e-mail or any other approved method for User or its Affiliates to provide instructions to GHX for the Services. GHX is only responsible for providing Services to User and its Affiliates as described in this Agreement and the applicable SOW. Non-GHX Trading Partners are not parties to this Agreement or any SOW and GHX has no obligation or liability to any Non-GHX Trading Partner under this Agreement or any SOW. As between User and GHX, GHX is entitled to treat Non-GHX Trading Partners as GHX Community Members and Providers for purposes of this Agreement. It is up to User to determine if any agreements between User and Non-User Trading Partners are necessary or desirable. GHX will identify the Services that can be used with Non-GHX Trading Partners upon User's request if the SOW for the applicable Services does not specifically refer to Non-User Trading Partners.